

## PUBLIC POLICIES

### ONLINE VAT SERVICES: BENEFITS AND EXPENSE ANALYSIS

#### **Project Objectives**

Conducting a study identifying to what extent the online VAT service is beneficial for society and to what extent it's worth the investment.

#### **Project Implementation Tools**

- Methodology of evaluation of online services for citizens and business;
- Determination of the expenses, required for launching and maintenance of the online service for submission of returns via the Internet;
- Evaluation of the benefits for the customers of the administration from the provision of the service;
- Identification of the net effect of the launching of the service, including limitation of the anti-corruption practices.

#### **Project Status**

Under design.

#### **Results**

Study

#### **Experts and Partners**

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